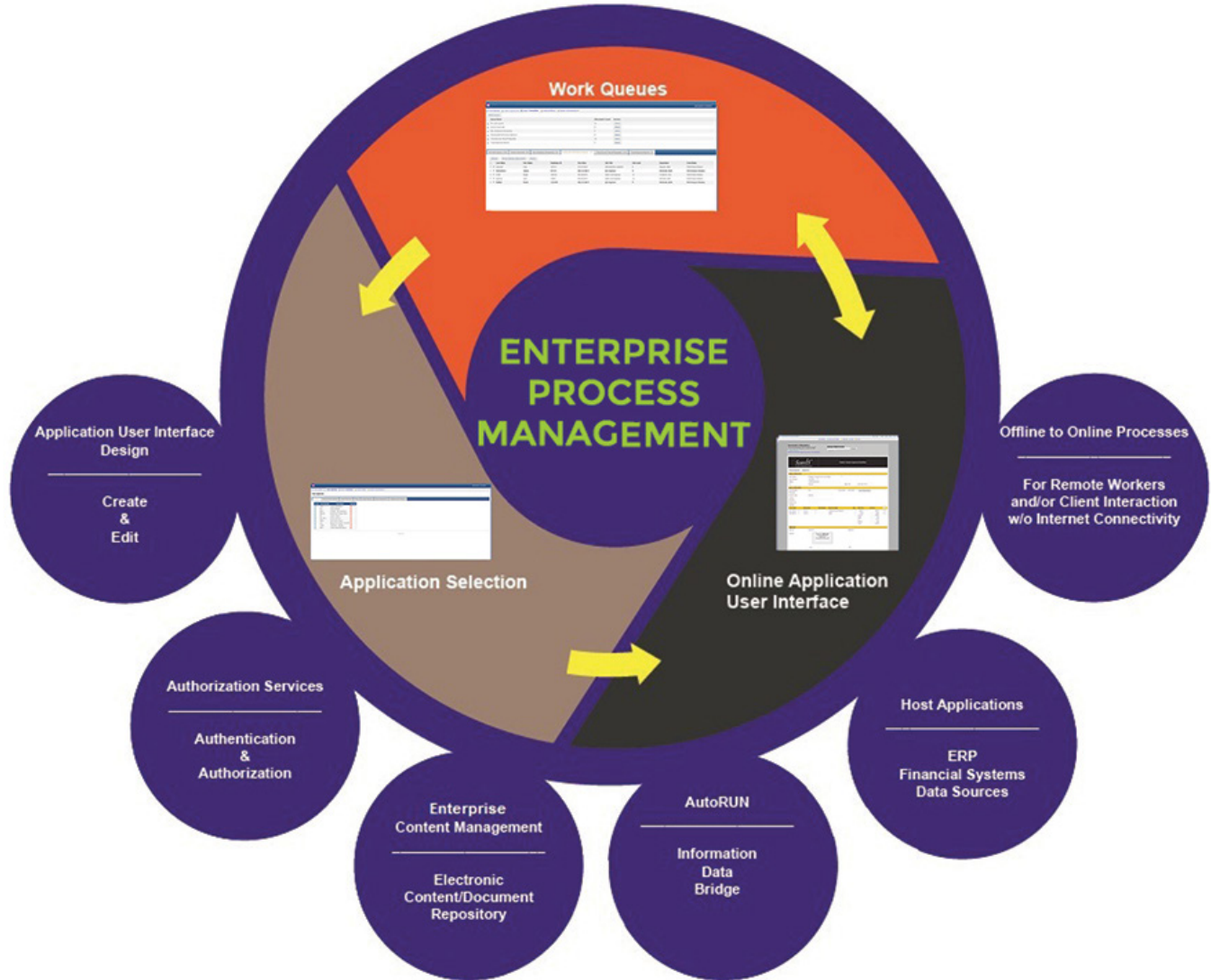# ScerIS®

ETCETERA® EPM
Enterprise Process Management
Platform Overview

EPM – A CORNERSTONE TECHNOLOGY FOR ALL ORGANIZATIONS

ETCETERA® Enterprise Process Management (EPM) is the next generation of software products providing the tools and environment for developing and deploying enterprise-wide applications.

Applications for the Enterprise

EPM is used to create and configure hundreds of applications designed to help organizations achieve greater productivity. With EPM organizations can better spend their time innovating and delivering value.

One investment in EPM can replace the inherent costs of maintaining and supporting multiple software products, and help avoid the inevitable delays of getting applications in place when budget cycles and capital approval processes impact achieving operational and financial excellence. With EPM, build it when you need it or want it.

Using EPM organizations design, develop and implement online work processes that include automated processes, online user interfaces, data capture and validation, content capture, work routing and validation, rules-based workflows and offline to online work process synchronizations. EPM brings the quantity, quality and velocity of applications deployed back to information technology and the user community while minimizing the need for other software products.

EPM also helps organizations better manage risk and comply with regulatory requirements while preventing unauthorized access to business and protected information. Providing a single reference point for process management throughout the enterprise, EPM enables usage monitoring, auditing and reporting to help achieve compliance requirements.

Applications are designed and deployed with minimal effort, and business processes are optimized using the EPM software. As business or compliance requirements change, applications are easily modified and redeployed. For the self-reliant organization that seeks to be responsive and timely while helping differentiate the level of service offered to employees, vendors and customers, EPM is HTML5 compliant and takes advantage of the latest hardware innovations and computing technologies.

Built on a foundation of extraordinary performance, ease of use, security and scalability, EPM is an environment that provides for many applications, helping organizations meet today's needs and tomorrow's visions.

EPM is tightly unified with ETCETERA® Enterprise Content Management (ECM) software. ECM stores all subordinate documents along with the graphical representation of the EPM eTransaction in its final state. EPM is also tightly integrated through data views to ERP and other application data sources. And data from EPM can be easily uploaded into host systems.
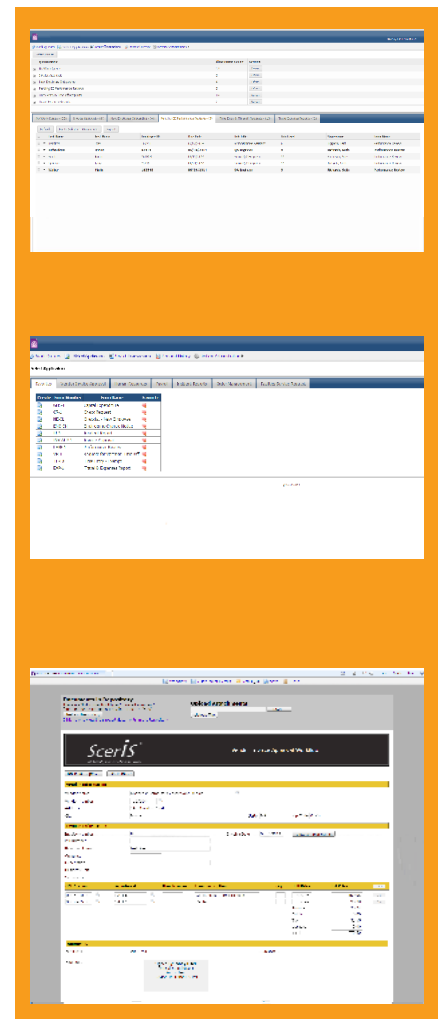
The User Experience - As Simple As 1 - 2 - 3

EPM User Experience design follows the tenant of "The Rule of Least Surprise" whose purpose is to reduce the amount of complexity a user must absorb to use an interface and complete their tasks. EPM is designed to help users, easily and efficiently, attend to and complete all of their work tasks from within just three presentations:

1. **My Work Queue:** Provides for a summary of all work activities in which the user is involved. The summary of work queues shows the name of the queue along with the number of pending transactions and actions available to the user in each. The user determines if they want to see the detail of transactions, with detail information presented in a tabbed presentation at the bottom of their user interface. In each detailed work queue, searchable data elements specific to that type of work are used to present information about the pending or suspended transactions. My Work Queue is the one place for all "my work" information.

2. **Selecting An Application:** From My Work Queue users select and open an in-process Application User Interface (AUI) or create a new transaction. Click on the Select Application button, and the user is presented within an organized, tabbed presentation of all AUIs available to them. A mouse click or touch (mobile devices) opens the user interface in the browser. Users click on the ♥ to select frequently used AUIs and place them into their Favorites tab for rapid access. Some AUIs are created and automatically placed into user work queues using the Workflow Rules Engine which uses data in external data sources to automatically start new transactions.

3. **Online Application Interface:** Replaces the traditional application dialog boxes with dynamic intelligent user interfaces. The AUI can include instructions, and an ability to view supporting documents and add new supporting documents to the transaction (of any file format) either at the transaction level or within specific sections of the AUI. Users can enter and enrich data from multiple data sources. Conditional controls expose other required data without the need to place the user into another dialog box. Error messages are presented within the AUI, eliminating the need for modal or system dialog boxes that restrict user access to the active application interfaces. The user's entire application experience is in a single, dynamic, morphing AUI in which they can complete all related work without leaving the environment.

ETCETERA EPM takes the user's experience to another level. It facilitates work processes involving many tasks & users and provides the platform for business process collaboration. Yes, task focused, but with tangible user interfaces having an emphasis on touch and the physical environment. EPM is designed with the user's perception of system usability in mind, including utility, ease of use and efficiency.

Microsoft Partner

Gold Application Development

About ScerIS

ScerIS is a resource to its customers for Big Impact solutions and services. Founded in 1993, the company's focus is to help customers retool business processes, automate people centric work, improve workforce productivity and utilize key performance indicators that help position them for increased profitability.

ScerIS is a resource to its customers in healthcare, financial services, business and government. Serving 16 major markets and over 100 industries, ScerIS provides Business Process Improvement Solutions, Business Intelligence Reporting and Data Analytics Tools, Mobile Workforce Solutions, Custom System Design, Implementation Services & Business Process Outsourcing.

ScerIS is the software developer of ETCETERA®, the platform for business process improvement, content management, business intelligence and data analysis. ScerIS also provides Managed Cloud Services, Professional Services and Outsourced Services rounding out its value to customers.

ScerIS®

At ScerIS, information is alive!

Corporate Office
313 Boston Post Road West
Suite 150
Marlborough, MA 01752
(978) 218-5000
www.sceris.com